



Community Electricity Aggregation

November 30, 2021

Dear Rockland electricity customer,

I am writing to you to let you know that the Town of Rockland will continue its electricity program, Rockland Community Electricity Aggregation or CEA for short, for another three years to December 2024. You already participate in the program along with most Rockland residents and small businesses, and you **don't need to do anything to continue your participation.**

Our new program rates starting in December are:

Rockland Local Green	Rockland Local Green 100%	Rockland Basic
11.164¢/kWh	14.359¢/kWh	10.809¢/kWh
December 2021 – December 2024		

In comparison:

National Grid Basic Service (residential customers)
14.821¢/kWh
November 2021- April 2022

As you may know, National Grid rates change every three or six months, thus **future savings cannot be guaranteed** because future National Grid Basic Service rates beyond April 2022 are unknown. **The Town of Rockland is committed to working towards affordable and stable electricity rates through the Rockland CEA program.**

As a program participant, you can leave the program at any time without penalty or fee and return to National Grid Basic Service.

What else is changing? Most Rockland CEA participants are enrolled in Rockland Local Green, the standard product which adds 5% of additional renewable energy above Massachusetts requirements (18% in 2021). Rockland Local Green's additional renewable energy content will increase to 10% starting in December, following a vote by the Rockland Selectboard in April of this year. This follows a trend seen across Massachusetts as other towns and cities with similar electricity programs have also increased to 10% additional renewable energy over the last year.

Rockland CEA offers three electricity choices with different amounts of renewable energy, including a 100% option (Rockland Local Green 100%) and an option with no additional renewable energy (Rockland Basic). Participants can change products at any time without penalty on the program website **Rockland-CEA.com**.

The program continues seamlessly for another three years with the same supplier, Dynegy. You will see the new program rates reflected in the Supply Services section of the bills you receive <u>after</u> December 2021.

Check the back side of this letter for contact information for the program and more details about the renewable energy included in our electricity mix.

Sincerely,

Douglas Lapp

Town Administrator

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Frequently Asked Questions about Rockland CEA program

Why did the Town of Rockland start this program?

The Town of Rockland was looking for ways to reduce our combined emissions by adding more renewable energy into the electricity mix. Also, the program offers stable rates for multiple years, as compared to National Grid's rate for Basic Service Residential customers which changes every six months. Rockland CEA has produced savings for residential customers in Rockland over the last few years. While future savings cannot be guaranteed, the Town is committed to working towards stable and affordable electricity rates through the Rockland CEA program.

What if I don't want to participate in the program?

You can leave the program at any time and return to National Grid Basic Service. Complete the Opt-Out form on Rockland-CEA.com or call the program supplier, Dynegy, at (866) 220-5696 to leave the program.

How can I tell what product option I have?

Take a look at your electricity bill! In the Supply Services section, you will see a line for Energy Charge. Compare the rate to the rates on the Rockland-CEA.com website to determine your current product.

My neighbor didn't get this letter. What does that mean for them?

If they didn't receive this letter, they are not participating in the Rockland CEA program. They can visit the program website Rockland-CEA.com to learn more about the program and their options for participating.

If I have solar panels, can I still participate in Rockland CEA?

Yes, and solar electricity consumers continue to receive their net metering credits while participating in the program.

If I get a discount from the utility, do I lose it if I am a program participant?

Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from the utility.

Who can I contact if I have questions?

Contact support_ma@goodenergy.com or call (844) 243-8424 with general program questions. If you would like to change your selected product, i.e. sign up for the 100% option or the Basic, call the program supplier at (866) 220-5696.

Clean Energy in the Rockland CEA program

The Town of Rockland seeks to support renewable energy resources that are located in Massachusetts or as close to the state as possible. The CEA program presents a unique opportunity for the Town to influence the development of renewable energy resources by going above and beyond the state requirements. By switching to Rockland Local Green 100%, you support the transition from fossil fuels to sustainable sources.

On Our Grid

All of the additional renewable energy in the Community Electricity Aggregation program comes from sources designated as MA Class I - the same classification used to meet the Massachusetts Renewable Portfolio Standard (RPS). Don't be fooled by electricity suppliers who obtain their renewable energy from national sources (e.g. the Midwest or Texas) because including them in the electricity mix does not move our region away from fossil fuels.

Sign up for your clean energy!

It takes less than five minutes using our online form to switch to Rockland Local Green 100%:

Rockland-CFA.com