



TOWN OF ROCKLAND, MA

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3/16/2020 PUBLIC NOTICE RESTRICTED PUBLIC ACCESS TO ALL TOWN BUILDINGS EFFECTIVE IMMEDIATELY

In light of the current COVID-19 pandemic, and in an effort to curtail its spread, **all Town of Rockland offices will be closed to the public, effective immediately and until further notice.**

Limited Town staff will continue to perform their duties and be present to assist you via telephone or e-mail during normal business hours. Effective immediately and until further notice, business hours will be: Monday – Friday 8:30am – 4:30pm.

As of the date of this posting, there are no known positive or presumptive cases of COVID-19 in the Town of Rockland. The Town is taking preemptive, precautionary measures to promote the concept of "social distancing," reducing the number of in-person interactions that each of us has with each other which will reduce the chances of spreading and transmitting the Coronavirus Disease. Town officials are working to maintain level services during these times.

Taxpayers will be able to pay bills by check or money order by placing the bills, together with the check and/or money orders, in an envelope and dropping them off in the outdoor mail slot on the left-hand side of the main entrance of Town Hall. Taxpayers are encouraged to use our online bill pay service. For property and excise taxes go to: <https://www.rockland-ma.gov/town-collector/links/pay-property-excise-taxes>. To pay property and excise taxes by phone call (844) 600-8943. To pay water/sewer/trash bills online go to: <https://www.rockland-ma.gov/town-collector/links/pay-watersewertrash>. If your only option is cash and you cannot get a money order, please contact the Collector's Office at (781) 871-1874 ext. 1110 to make arrangements for a cash payment.

If you need copies of documents such as birth certificates, building permits, assessor records, etc., call the appropriate office and the staff will work out a method for you to obtain the necessary documents. Please call (781) 871-1874 for Town Hall.

Please contact specific departments should you have questions that would have otherwise brought you in to town offices. Specific Department Head contact information is posted on the town website at: <https://www.rockland-ma.gov/>

If you need to file documents, applications for permits, etc., please contact the proper department and they will work with you to determine the best solution for filing those documents.

Going forward, Board and committee meetings will be held remotely. All scheduled meetings will be posted online on the Town website under "Upcoming Meetings." However, Boards and Committees are being encouraged to re-schedule meetings.

Thank you all for your patience, understanding, and cooperation as we collectively work to address the current public health crisis. The Town will publish updated information as soon as it is available.